



Mobile User Guide

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# CONTENTS

Welcome to Mobile MarketMaker® .....	1
Notes on using this guide .....	1
Using the handset .....	2
Logging on to Mobile MarketMaker® .....	3
Using the login screen .....	3
Finding your way around .....	4
Using Mobile MarketMaker® .....	5
Finding an instrument using the default instrument menus .....	5
Finding an instrument using the Search function .....	6
Price Screens .....	7
Using Favourites .....	7
Adding an instrument to a Favourites folder .....	8
Removing an instrument from a Favourites folder .....	8
Placing an order .....	8
Order re-quotes .....	11
Viewing your positions .....	12
Closing Market orders from within the positions screen. ....	13
Blotters .....	14
Dealing defaults .....	15
Tools .....	16
Instrument Screen contents .....	17

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## 1. Welcome to Mobile Marketmaker®

The markets don't stop just because you're away from your desk.

Mobile **Marketmaker®** is an innovative addition to our award-winning **Marketmaker®** trading platform, which allows you to trade CFDs and FX on your mobile phone or PDA.

With Mobile **Marketmaker®** you have access to thousands of real-time prices and the power to trade global markets from one account, 24 hours a day. Real-time position updates help you track your portfolio, allowing you to see account equity, view open, pending or closed orders, and check available margin.

As part of the **Marketmaker®** suite, Mobile **Marketmaker®** is as easy and intuitive to use as you would expect.

### 1.1. Notes on using this guide

This user guide does not include details on configuring your mobile handset to use Mobile **Marketmaker®**.

For information on handset configuration, please visit <http://www.cmcmarkets.com/help> and click **Mobile Marketmaker®** on the left hand menu.

Handset input methods differ from model to model. Some handsets have scroll wheels, others have touch screens, and others have only buttons. This guide is written using the standard input methods for mobile devices as shown in the diagram below. However, Mobile **Marketmaker®** works with other input methods such as scroll wheels and touch screens, which function as they would in any other application.

## 1.2. Using the handset

The two soft option selection buttons found on most handsets relate to the options shown in the bottom left and bottom right corners of the screen. They have no fixed value. In the example below they will select the menu options **Back** and **Menu**. The other buttons have set values of **Up**, **Down**, **Left**, **Right**, **Select** and **Clear**.

**Note:** Because mobile devices differ from model to model, the positions of the menu items shown on the screens in this guide may not match the positions of the menu items shown on your screen. However, the option that you need to select to perform an action will always be the one listed in this guide.

Before trading, you should familiarise yourself with your device's menu system in order to find the location of each menu option.



## 2. Logging on to Mobile Marketmaker®

Please go to <http://www.cmcmarkets.com/help> for details on configuring your mobile device. Even if you already use **Marketmaker®**, you need new login details to trade on Mobile **Marketmaker®**. To request login details, please contact our helpdesk by telephone on +44 (0) 20 7170 8205, or by using **Marketmaker® Chat**.

### 2.1. Using the login screen

**Note:** Because mobile devices differ from model to model, the positions of the menu items shown on the screens in this guide may not match the positions of the menu items shown on your screen. However, the option that you need to select to perform an action will always be the one listed in this guide.

Before trading, you should familiarise yourself with your device's menu system in order to find the location of each menu option.

Every time you launch Mobile **Marketmaker®**, you see a login screen like the one in the example below.

Use the **Up** and **Down** keys to move between the **User ID**, **User Name** and **Password** boxes.

Press **Select** on any of the above text boxes to type in the text box. For security purposes, your password is masked while you are typing it.

The **Remember Details** option at the bottom of the screen allows you to store your User ID and User Name. If you select this option, the only piece of information you will need to enter again is your password. When you have the **Remember Details** box in focus, press **Select** to mark or unmark the tickbox.

When you have entered your details, press the menu option on your mobile device that will bring up the menu like the one in the example below. On most devices, the required menu option is **Menu**, **Options** or **More**, but your handset may vary. When the menu appears and **Logon** is in focus, press **Select** to log on.

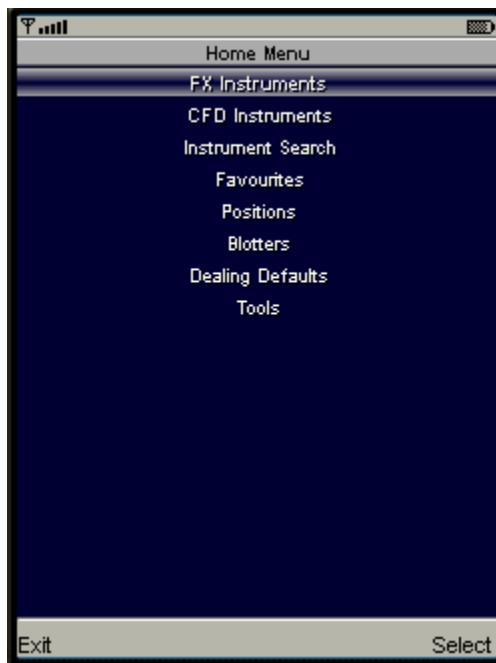
Your handset will probably prompt you to select a connection profile or to give the application permission to access the internet. If so, choose the relevant connection profile or press **Yes**.

After you have selected **Logon**, your handset connects, logs on, and starts a session, and takes you to the Home menu screen.



## 2.2. Finding your way around

When you first log on to Mobile **Marketmaker**, you see the Home menu. To navigate through the menu items, press **Up** and **Down**. To select the menu item in focus, press **Select**.



### 3. Using Mobile Marketmaker®

#### 3.1. Finding an instrument using the default instrument menus

**Note:** Because mobile devices differ from model to model, the positions of the menu items shown on the screens in this guide may not match the positions of the menu items shown on your screen. However, the option that you need to select to perform an action will always be the one listed in this guide.

Before trading, you should familiarise yourself with your device's menu system in order to find the location of each menu option.

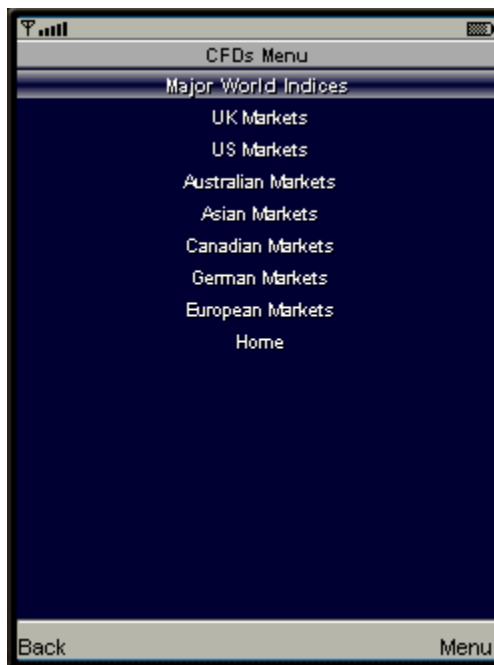
You can find lists of commonly traded instruments under the **FX Instruments** and **CFD Instruments** menu items. You can also search for specific instruments using **Instrument Search**. Each of the above options allows you to add instruments to your Favourites folders.

As shown in the example below, selecting **CFD Instruments** takes you to the CFDs Menu. Similarly, selecting **FX Instruments** takes you to the FX Menu.

Navigating through the options on the different menus that fall under **FX Instruments** and **CFD Instruments** leads you to a price screen showing prices for the relevant instruments.

To go back to the previous screen, select **Back**, which may be found under the Options menu (the location of which differs depending on your handset).

A full list of the different instruments that fall under the submenus of **FX Instruments** and **CFD Instruments** can be found at the end of this guide.



### 3.2. Finding an instrument using the Search function

To use the Search function to find an instrument, take the following steps.

- From the Home menu, select **Instrument Search**. The Instrument Search screen appears.
- Enter the name, part of the name, or the **Marketmaker®** ticker code of the instrument that you want to search for, then select **OK**. Depending on your handset, you might need to press **Edit** to enter this information.
- Select **Search** from the Options menu (the location of which differs depending on your handset).



The results page shows any matches in a table with the **short name** (the **Marketmaker®** ticker) followed by the **long name** (the full name of the instrument)

Selecting **Order** takes you to an order ticket for the selected instrument.



### 3.3. Price Screens

Price Screens are found under **FX Instruments**, **CFD Instruments**, or **Favourites**. An example of a price screen is shown below. To view the entire contents of a price screen, scroll around the screen by pressing **Up**, **Down**, **Left**, and **Right**.

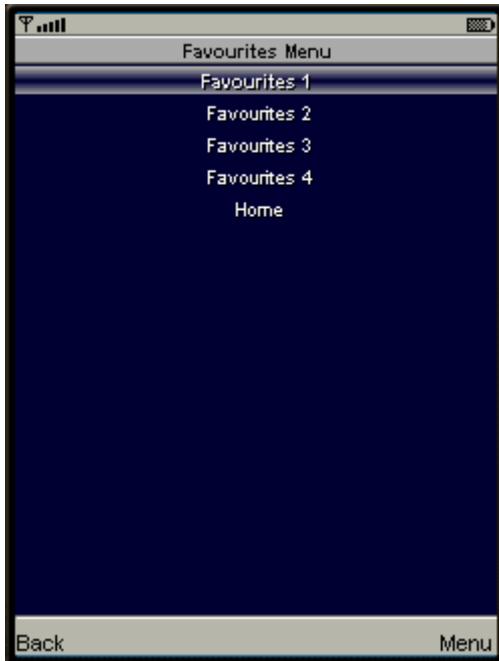
The information shown on the Price Screen is described below.

- **Instrument:** The **Marketmaker®** ticker code for the instrument.
- **Bid:** The current or latest indicative CMC bid price
- **Offer:** The current or latest indicative CMC Offer price
- **Time:** The time that the current or latest bid/Offer price was published.
- **High:** The highest traded price in the underlying market during the current or last trading period
- **Low:** The lowest traded price in the underlying market during the current or last trading period

UK Shares						
Instrument	Bid	Offer	Time	High	Low	
AVZ (UK)	567.50	568.00	1:25:44 PM	520.50	51	
AZN (UK)	2,891.00	2,894.00	1:26:14 PM	2,820.00	2,74	
BARC (UK)	672.00	672.50	1:25:03 PM	650.00	64	
BLT (UK)	962.00	962.50	1:26:05 PM	929.50	91	
BP (UK)	661.00	661.50	1:25:56 PM	638.50	63	
HBOS (UK)	983.00	983.50	1:26:09 PM	1,002.00	99	
LLOY (UK)	565.50	566.00	1:22:31 PM	531.25	52	
RBS (UK)	1,827.00	1,828.00	1:26:06 PM	1,864.00	1,85	
RIO (UK)	2,707.00	2,709.00	1:26:13 PM	2,635.00	2,59	
RTR (UK)	391.00	391.50	1:25:16 PM	393.00	39	

### 3.4. Using Favourites

The **Favourites** menu allows you to create Price Screens similar to those found under the **FX Instruments** and **CFD Instruments** menus, but which contain instruments you choose. There are four Favourites folders.



### 3.4.1. Adding an instrument to a Favourites folder

To add an instrument to a Favourites folder, whether it is in a default price window or from the instrument search screen, take the following steps

- When the instrument is in focus, select **Add to Favourites** from the Options menu (the location of which differs depending on your handset)
- A screen appears asking which Favourites folder you want to add this instrument to. Select one of the folders.

### 3.4.2. Removing an instrument from a Favourites folder

To remove an instrument from a Favourites folder, take the following steps

- When the instrument is in focus, select **Remove selected** from the Options menu (the location of which differs depending on your handset)

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## 4. Placing an order

The Mobile **Marketmaker®** ticket has been designed to resemble and work like the ticket you see when you trade from your computer using the regular **Marketmaker®** software.

To place an order using Mobile **Marketmaker®**, take the following steps.

- While you are viewing an instrument in a Favourites screen, a default Price Window, or a blotter, select **Order** from the Options menu (the location of which differs depending on your handset) to see an order screen for the instrument. When you place your first order, you need to read and accept the Mobile Dealing Registration Warning to continue.



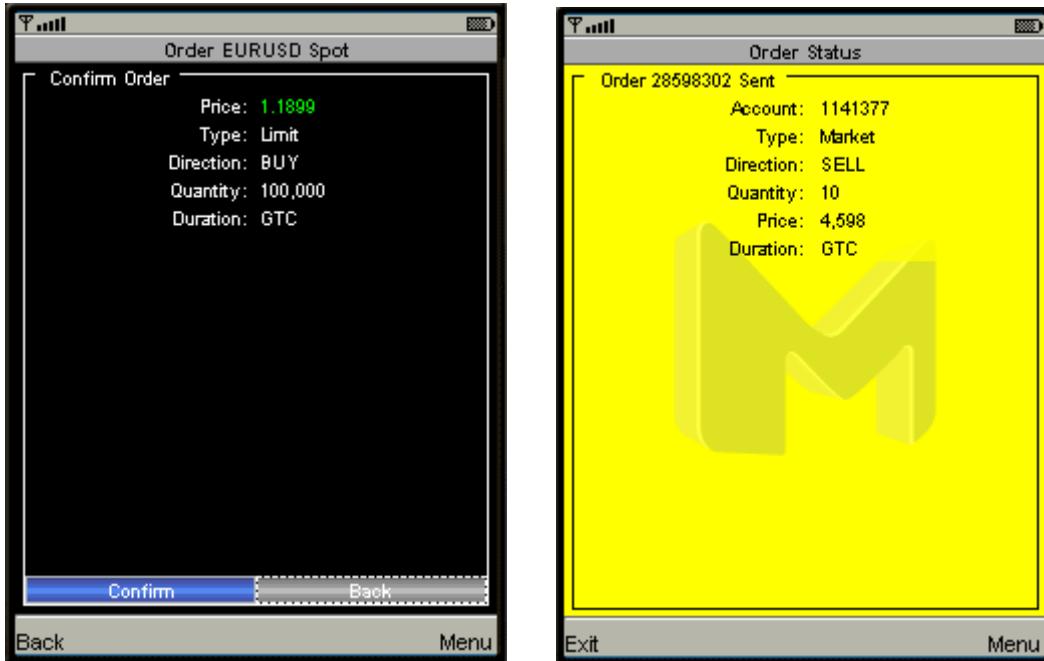
- To change the order type, press **Left** or **Right**. You can choose from a Market Order, a Limit Order, or a Stop Order.
- Press **Down** to set the order quantity. To change the quantity, press **Left** or **Right**. You can hold the keys down to change the quantity more quickly.
  - You can also press **Select** to change the quantity by using the numbers on your keypad or by pressing the **Up** or **Down** keys. The arrows to the right of the field change to point up and down, as shown in the example below. When you are finished entering the numbers, press **Select** again.



- If you have selected a Limit Order or a Stop Order, press **Down** to move to the Limit or Stop Price area. Press **Left** or **Right** to change the decimal field of the Limit or Stop Price. You can hold the keys down to change the price more quickly.
  - If you want to change the integer field of the Limit or Stop Price, press **Select**. This allows you to change the price by using the numbers on your keypad or by pressing the **Up** or **Down** keys. The arrows to the right of the field change to point up and down, as shown in the example below.
  - Note that the integer part of the price is a different field from the decimal part of the price. To switch between the two, press Left or Right. When you are finished entering the price, press **Select** again.

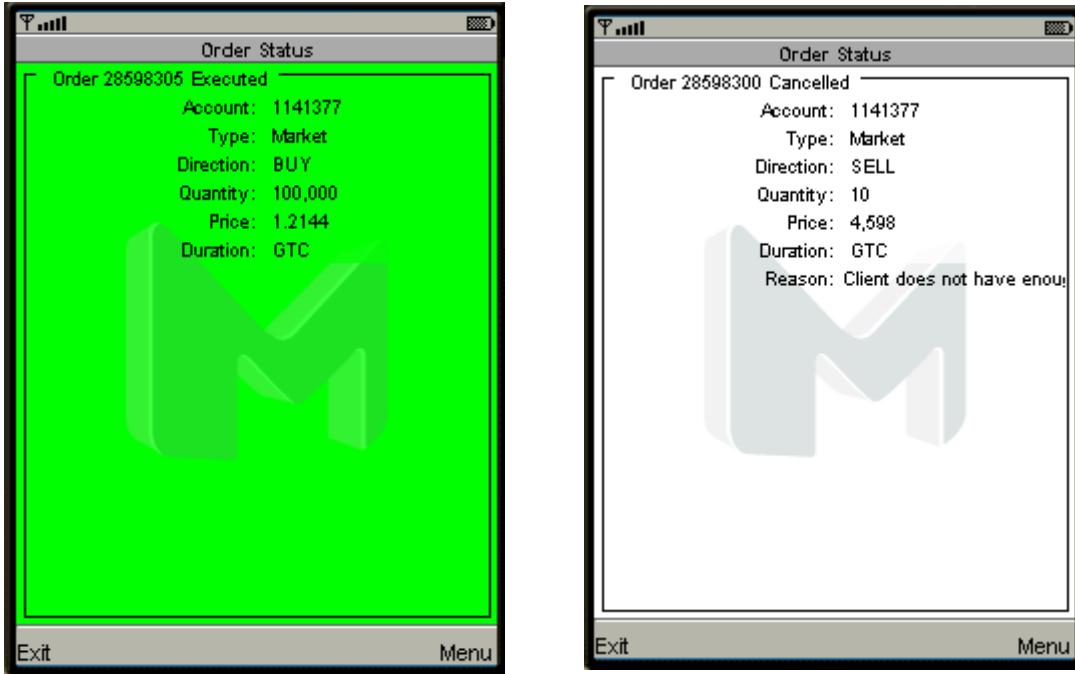


- Press Down to change the Duration of your order. Press **Left** or **Right** to switch between Day or GTC.
- Press **Down** to choose to buy or sell. To switch between choosing to buy and choosing to sell, press **Left** or **Right**.
- Check that you have the correct order type, the correct quantity, the correct price and, most importantly, that you have correctly selected Sell or Buy.
- Finally, select **Confirm** to place your order. You will see a yellow Order Status screen while your order is pending. If the instrument's price changes in the meantime, you will see a price update on this screen.



After you place your order, it is executed or cancelled.

- If your order is successfully executed, you will see the Order Executed screen.
- If your order is cancelled, you will see the Order Cancelled screen, along with the cancellation reason showing at the bottom of the screen.



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**Note:** If you leave the order ticket (by clicking OK or navigating elsewhere) while the order is still active, you will not be able to respond to any re-quotes that the dealer may publish.

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## 4.1. Order re-quotes

As with any order, there may be times when the dealing desk needs to requote you a new price. If this happens, your Active Order screen will become an Order Re-quoted screen as shown in the example below. You can now choose to trade at the new price or to cancel the order.

- If you select **Accept**, the order will once again become active and will continue to either the Executed Order screen or the Order Cancelled screen.
- If you do not accept the re-quote in the required time, the order will continue to the Order Cancelled screen.



## 5. Viewing your positions

Select **Positions** from the Home menu to see the Positions menu. The four menu options under the Positions menu take you to screens that represent the equivalent of the Client Positions window within **Market-maker®**. Once you are in a position screen, you can scroll around the page using **Up, Down, Left, and Right**.

The image contains two side-by-side screenshots of the Market-maker® software interface.

The left screenshot shows the 'Positions Menu' with the following options:

- Position Summary
- Cash Positions
- FX Positions
- CFD Positions
- Home

The right screenshot shows the 'Spot/Forward FX Positions' screen with the following data:

Ccy1	Ccy2	P/L (USD)	Mkt	Mgn1	Mgn2	Reval
EUR	USD	60.00	1.2150	607.60	(607.65)	1
USD	CAD	24.08	1.1632	(350.00)	349.94	1.1630
				84.08		

As shown in the example above, the bottom row displays the total value of the positions that are displayed. The position keeping columns that you might see are described below. Not every position window will display all of these columns.

- **Ccy1 and Ccy2** show the currencies of the instruments being traded
- **Instrument** displays the instrument name you have the position in
- **L/S** displays whether the trade was long or short
- **Liq %** displays the level where the margin must be balanced against free equity in order to prevent the position from becoming eligible for automatic liquidation.
- **Margin or Mgn** displays the proportion of the trade's total value that must be covered by funds in your account.
- **Margin % or Mgn %** displays the percentage of the total value of the trade used to calculate the margin required.
- **Market or Mkt** displays the current market mid-price
- **P/L** displays unrealised profit or loss on the position
- **Qty1 and Qty2** displays the quantity traded. This is displayed as a number for long and a number in brackets for short
- **Reval** displays the exchange rate used to calculate the profit and loss
- **Value** displays the value of the trade (the quantity multiplied by the price paid)

## 5.1. Closing Market orders from within the positions screen.

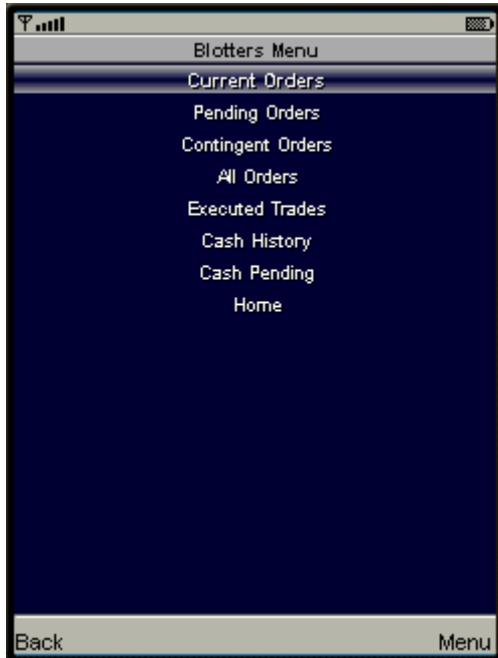
To close a Market order from within the positions window, take the following steps. Please note that you cannot close Stop or Limit orders from the positions window.

- Use the **Up** or **Down** button to select the position you want to close.
- Select **Close-out Position** from the Options menu (the location of which differs depending on your handset).
- Select **OK** from the Options menu to continue to the order ticket.
- To place the closing order, select **Confirm** (as you would with any other order).



## 6. Blotters

Select **Blotters** from the Home menu to see the Blotters menu. As shown below, the menu options under the Blotters menu take you to screens that represent the equivalent of the blotter windows within **Market-maker®**. Once you are in a blotter screen, you can scroll around the page using **Up**, **Down**, **Left**, and **Right**.



Blotters show activity for a specified trading day. The default is to display activity for the current trading day. To change the day that the blotter shows, take the following steps.

- Select **Filter** from the Options menu (the location of which differs depending on your handset)
- Select the trading day that you wish to view activity for.

A screenshot of a mobile device displaying the 'Executed Trades (Today)' screen. The table shows four trades with columns for Order ID, Instrument, Quantity, and Ccy.

Order ID	Instrument	Quantity	Ccy
28421304	GERMAN30	2.00	EUR
28421281	UKCRUDEOIL Aug 05	2.00	USD
28421268	VOD (UK)	5,000.00	GBP
28421257	UK100	2.00	GBP

## 7. Dealing defaults

Each instrument has a default quantity attached to it. This is the default number of contracts that appear in an order ticket

Select **Dealing Defaults** from the Home menu to see the Dealing Defaults screen. Here you can see your most recently traded instruments, along with the default value for each instrument.

You can choose from the following actions under the Options menu (the location of which differs depending on your handset).

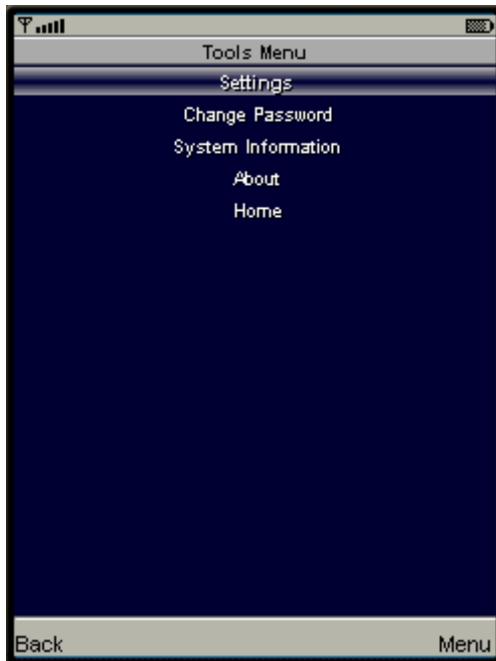
- Select **Modify Defaults** to change an instrument's default value, or
- Select **Add Instrument** to add a new instrument to the dealing defaults screen
- Select **Remove Selected** to remove the selected instrument from the dealing defaults screen, or
- Select **Add to Favourites** to add the instrument to one of your Favourites folders.

Instrument	Quantity
ABF (UK)	939
AVI (UK)	1000
BBV (UK)	1000
EURUSD Spot	100000
EXL (UK)	1000
FPV (UK)	1000
IMI (UK)	1000
SIG (UK)	1000
SLOU (UK)	1000
VTG (UK)	5814

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## 8. Tools

Select **Tools** from the Home menu to see the following options.



- **Change password** allows you to change the password that you use to log on.
- **System information** displays information about your software version, account details, handset model, connection speed and memory usage.
- **About** shows copyright information for Mobile **Marketmaker®**.
- **Home** returns you to the Home menu.

## 9. Instrument Screen contents

Level 1 Menu	Level 2 Menu	Level 3 Menu	Instruments
FX Instruments	Major Cross Rates	n/a	EURUSD, GBPUSD, USDCHF, USDJPY, AUDUSD, USDCAD, GBPEUR, XAUUSD
	AUD Cross Rates	n/a	AUDCAD, AUDCHF, AUDEUR, AUDGBP, AUDHKD, AUDUSD
	CAD Cross Rates	n/a	AUDCAD, CADCHF, CADHKD, CADJPY, EURCAD, GBPCAD, USDCAD
	CHF Cross Rates	n/a	AUDCHF, CADCHF, CHFJPY, EURCHF, GBPCHF, USDCHF
	EUR Cross Rates	n/a	AUDEUR, EURCAD, EURCHF, EURGBP, EURHKD, EURJPY, EURUSD, GBPEUR
	GBP Cross Rates	n/a	AUDGBP, EURGBP, GBPCAD, GBPCHF, GBPEUR, GBPHKD, GBPJPY, GBPUSD
	HKD Cross Rates	n/a	AUDHKD, CADHKD, EURHKD, GBPHKD, JPYHKD, USDHKD
	JPY Cross Rates	n/a	CADJPY, EURJPY, GBPJPY, JPYHKD, USD-JPY
	USD Cross Rates	n/a	AUDUSD, EURUSD, GBPUSD, USDCAD, USDCHF, USDHKD, USDJPY
CFD Instruments	Major World Indices	n/a	AUSSIE200, DUTCH25, EUSTOX50, FRENCH40, GERMAN30, HONGKONG33, ITALIAN30, JAPAN225, NDAQ100, SPANISH35, SPX500, SWISS30, TORONTO60, UK100, US30,USRUSS2000
	UK Markets	Shares	BARC (UK), LLOY (UK), RBS (UK), HBOS (UK), AZN (UK), BLT (UK), RIO (UK), RTR (UK), BP (UK), AVZ (UK)
		Sectors	UKBANKS, UKCONSTRUCT, UKHEALTH, UKINSU, UKMINING, UKOIL/GAS, UKPHARM, UKREALEST, UKRETAIL, UKTELE
		Indices	UK100
	US Markets	Shares	GOOG (US), EBAY(US), AAPL(US), RIMM(US), YHOO(US), NSC(US), TXU(US), CAT (US), ERTS(US), QLGC (US)
		Sectors	USBANKS, USBIOTECH, USCOMM/EQIP, USINDUS, USOIL/GAS, USPHARM, USSEMICON, USSOFT, USTELE
		Indices	NDAQ100, SPX500, US30, USRUSS200

Level 1 Menu	Level 2 Menu	Level 3 Menu	Instruments
	Australian Markets	Shares	BHP (Au), AMP (Au), BSL (Au), OSH (Au), RIO (Au), NWS (Au), AL (Au), CML (Au), MAP (Au), CBA (Au)
		Sectors	AUSDISCRE, AUSENERGY, AUSFINANCE, AUSHEALTH, AUSINDUS, AUSINFO, AUSMATERIAL, AUSTELCO, AUSUTIL
		Indices	AUSSIE20
	Asian Markets	Shares	6762 TDK (Jp), 8035 Tokyo Elec (Jp), AIA (NZ), FBU(NZ), 7203 Toyota (Jp), CAH (NZ), CEN (NZ) ,TEL (NZ), FPA (NZ), WHS (NZ)
		Indices	HONGKONG33, JAPAN225, TAIWAN-TOP
	Canadian Markets	Shares	NT (Can), CNQ (Can), BBD/B (Can), ECA (Can), CLS/SV (Can), AL (Can), SU (Can), RY (Can), PCA (Can), TEKb (Can)
		Indices	TORONTO60
	German Markets	Shares	SIE (Ger), ALV (Ger), SAP (Ger), MUV2 (Ger), IFX (Ger), SCH (Ger), DBK (Ger), VOW (Ger), RWE (Ger), EOA (Ger)
		Sectors	GERAUTO, GERBANK, GERCHEM, GERFINANCE, GERINSUR, GERPHARMA, GERSOFTWARE, GERTECH, GERTELE, GERUTILITIES
		Indices	GERMAN30
	European Markets	Shares	CS (Fra), CGE (Fra), ASML (Hol), NOK1V (Fin), SZE (Fra), EX (Fra), FP (Fra), AGN (Hol), BNP (Fra), PHIA (Hol)
		Indices	DUTCH25, EUSTOX50, FRENCH40, ITALIAN30, SPANISH35, SWISS30